

Allez Travel Consultants, Inc.
Terms and Conditions for Alta Vacations

Payments: A minimum of one half of trip costs will be charged at time of booking with final payment due 60 days prior to arrival. Reservations made within 60 days of arrival date require full payment at time of booking. Payments can be made with American Express, Mastercard, Visa, Check or Money Order. A booking form with terms and a credit card authorization will be emailed or faxed to client when reservation is made; this must be reviewed, signed and faxed back to Allez Travel Consultants, Inc. within 2 days of booking to complete reservation. Reservations without authorization form are subject to cancellation. Overnight mail delivery of documents is available at client's expense. Reservations made within 14 days of arrival date are subject to a \$25.00 processing fee. Package rates cannot be guaranteed for reservations made 7 days or less prior to arrival.

Changes: After reservation has been made, changes are subject to a minimum of \$25.00 per person plus any fees assessed by accommodation or service providers.

Cancellation: Cancellations made 60 days or more in advance of trip are charged a \$50.00 per person fee plus any penalties assessed by accommodation or service providers. Cancellations 59 – 46 days prior to arrival are assessed a \$100.00 fee per person plus any penalties assessed by accommodations. Most reservations are non-refundable less than 45 days prior to arrival date. In some cases Allez Travels Consultants, Inc. may be able to procure a refund for some charges by accommodation or service provider. This is subject to the policies and penalties of specific accommodation and a \$150.00 fee per person.

Lift Ticket Refund: Lift Tickets and ticket vouchers are non-refundable. At times non-used ticket vouchers may be eligible for a partial refund. All unused tickets and/or vouchers must be returned undamaged to Allez Travels Consultants, Inc. within 14 days of your return date to be considered. A fee of \$50.00 is charged if we are able to refund tickets/vouchers or any portion. **Multiple Day Tickets (including Multiple Day Super Passes) are not eligible for refund once they have been activated.**

Documents: Upon receipt of final payment, documents will be forwarded to client no later than 30 days prior to arrival date. Documents will include confirmation numbers and/or vouchers for ground transportation, lift tickets and hotels. Client is responsible for all documentation. Lost or stolen vouchers cannot be replaced and are non-refundable.

Car Rental: Car reservations can be cancelled up to 2 business days prior to pickup date without penalty. Cancellations made within 2 business days or no shows are charged a minimum one-day fee. All drivers must be over 21 and must show a valid driver's license (over 25 for 4x4s and luxury vehicles). Allez Travel Consultants charges a \$25.00 fee for all cancellations.

Air Transportation: It is your responsibility to confirm your documents and flight information. Please note, airdepartment.com is a separate entity from Allez Travel Consultants, Inc. and Alta Vacations. Allez Travel Consultants, Inc. and Alta Vacations provide a link to their home page for the purpose of providing you with options for discounted airfare. Reservations made with airdepartment.com are subject to their policies regarding changes and cancellations.

Conditions and Responsibilities: Allez Travel Consultants, Inc. is not responsible for any personal injury or property damage caused by air carrier or any other supplier of service being offered in connection with package. We are not responsible for any charges incurred for changes made by scheduled air carriers or other transportation companies. Allez Travel Consultants, Inc. reserves the right to substitute comparable hotel accommodation or ground transportation, if necessary, for circumstances beyond our control. Special requests for meals, room location, room type or seat assignment will be communicated to supplier but cannot be guaranteed.

Traveler voluntarily assumes all risks associated with traveling including terrorist attacks, natural disaster, travel industry bankruptcy and the possibility that traveler may be unable to travel as scheduled due to personal emergencies, injury or illness. Traveler's booking of reservations or utilization of tickets after receipt of this information will constitute consent to the above and an agreement on his/her part to provide copies hereof to his/her travel companions or group members together with an explanation that it they embark they do so subject to these conditions and responsibilities.

Trip Insurance: We strongly recommend trip cancellation and health and accident insurance. This is available through your travel agent or through the links on this home page.

Terms are effective 2007 through 2008. Allez Travel Consultants, Inc. does not assume responsibility for errors or omission in this document or web site. Prices are subject to change. Prices are guaranteed against increase upon receipt of your full payment. This guarantee does not apply to changes due to government increases in airport fees, airline fees and fuel surcharges.

